

Template for
 FIFA World Cup 2026 candidate host city human rights
 stakeholder engagement report

Explanatory note by FIFA:

- This template shall be used by all candidate host cities to describe the stakeholder engagement process and its results.
- The relevant information shall be added in the fields marked in blue. The size of these fields is indicative and will likely become larger in function of the information added by candidate host cities. There is no restriction in word count.
- It is expected that, at a minimum, all areas highlighted for the respective city in section 2 of the Ergon paper are discussed with relevant stakeholders and reported on in this report. Stakeholders should also be asked about other areas they consider relevant. Where no mitigation measures are defined for particular area highlighted by Ergon, it should be explained why it was not considered salient from a human rights point of view.
- Should a host city wish to provide additional information of relevance to the stakeholder engagement and its results that may not fit well in the template structure (e.g. meeting agendas or minutes, letters of support from stakeholders), it should do so in form of annexes to this report.
- When planning and conducting the stakeholder engagement, please follow guidance of the city-level briefing prepared by Ergon as appropriate.
- Possible additional questions on the engagement process or the report should be submitted to FIFA by 15 September 2020 (to andreas.graf@fifa.org) and FIFA will share the combined responses to the questions from all candidate host cities with all cities by 2 October 2020 at the latest.
- In a spirit of transparency, FIFA requires the candidate host cities to publish their reports based on these templates on their official website or any other appropriate website (host cities are free to choose whether or not to also publish potential annexes).
- The report and potential annexes shall be submitted to FIFA by no later than 31 January 2021.

Name of the candidate host city	Boston
Name of the unit or individual responsible for the delivery of the report	Boston Soccer 2026
Link to publication of the report on the host city website	[...]
List of annexes provided together with this template-based report, if any	Core Questions For The United 2026 Action Plan on Children
I. Description of stakeholder engagement process	
1	Please provide a comprehensive list of relevant engagements with human rights stakeholders taking place between July 2020 and January 2021, including at a minimum for each engagement:

	<p>a) the format of the engagement (e.g. bilateral meetings or calls, workshops, webinars) b) the entity that led/moderated the engagement c) a list of the names of the participating organisations/entities (both external stakeholders and entities from within the host city authorities) and their roles/types of expertise d) a brief description of the topics discussed and relevant outcomes</p> <p>Boston Soccer 2026 has reviewed the following materials with members of the City of Boston, Commonwealth of Massachusetts Office of Travel and Tourism, the Greater Boston Convention & Visitors Bureau and the Greater Boston Sports Commission:</p> <ul style="list-style-type: none"> • FIFA Guardians Child Safeguarding Toolkit • UEFA CAFÉ Good Practice Guide • UNICEF Child Safeguarding Children’s Rights in Sport Principles • Ergon Boston Human Rights Issues Report • Centre for Sport & Human Rights – United 2026 Human Rights Scorecard Guidance <p>Specifically, the following City of Boston agencies have been engaged with the review of topics identified in the Ergon Boston Human Rights Issues Report:</p> <ul style="list-style-type: none"> • Mayor’s Office of Neighborhood Services • Mayor’s Office of Equity and Inclusion • Mayor’s Office of Housing Stability • Department of Neighborhood Development • Mayor’s Office for Immigrant Advancement • Mayor’s Office of Equity and Inclusion • Mayor’s Commission for Persons with Disabilities • Boston Police Department • Boston Police Department’s Human Trafficking Unit • Boston Fire Department • City of Boston Office of Police Accountability and Transparency • Boston Human Rights Commission • Mayor’s Office of Women’s Advancement • Mayor’s Office of Public Safety • Greater Boston Convention & Visitors Bureau • Town of Foxborough • Gillette Stadium <p>The review process included in-person meetings at Boston City Hall, numerous conference calls and electronic review of the materials.</p>
<p>II. Description of identified risks and opportunities</p>	
<p>2</p>	<p>Please provide a list of potential human rights-related risk areas identified and discussed through the stakeholder engagement process, including for each risk area:</p>

- a) A description of the area of risk (e.g. what may adverse impacts on people look like; who may be adversely impacted; what is the severity of the potential adverse impact; what activities may cause such adverse impacts and how are they linked to the tournament hosting; how likely is it that adverse impacts will occur in the absence of additional prevention and mitigation measures)
- b) A description of existing regulations, systems and programmes the host city has in place to address the risk (e.g. enforcement of legislation and policies; capacity building programmes; collaborative programmes with community groups)

Boston Soccer 2026 has identified several primary areas to plan for should it be selected to serve as a 2026 FIFA World Cup Host City.

- **Transparency** – It is important that the residents of the City of Boston and, by extension, the Commonwealth of Massachusetts, understand the importance of the FIFA World Cup and the potential impact on their communities.

The Mayor's Office of Neighborhood Services has neighborhood-based liasions dedicated to helping residents with city services, sharing important information directly with neighborhoods, and hosting community meetings.

The Mayor's Office of Equity and Inclusion has the network and resources to guide local minority, women, and veteran-owned businesses with contracting opportunities. The Office works with partners in the private sector to secure Boston residents with construction training and employment opportunities.

The City of Boston recently signed an Executive Order designed to support equitable procurement policies and create the framework to enact race- and gender-conscious procurement goals to address existing inequities.

- **Land and Property Rights** – Boston Soccer 2026 will only use existing infrastructure for the World Cup. Therefore, there are no needs to acquire additional property that could be contested by local communities.
- **Housing Rights** – Greater Boston is home 54,000 hotel rooms that accommodate business travelers, domestic travelers, international tourists and event business on a daily basis. Boston Soccer 2026 is confident that the volume of accommodations within Greater Boston as well as surrounding cities such as Worcester, Massachusetts and Providence, Rhode Island, will support the World Cup and its fans.

The annual Boston Marathon attracts 30,000 runners, 9,700 volunteers and 600,000 spectators each year. To support the housing rights of all Bostonians, the Mayor's Office of Housing Stability will continue its mission to help residents find and maintain stable, safe, and affordable housing. The Office has information on emergency resources for tenants. The goal is to put residents on the path to housing stability and provide information to tenants and landlords about their rights and responsibilities.

The Department of Neighborhood Development also has a Homelessness Initiative Unit that focuses on providing the unhoused community and ending homelessness.

- Worker's Rights – Boston Soccer 2026 will not need to build any permanent infrastructure to host the World Cup games or surrounding events. Boston Soccer 2026 will work with all vendors to meet or exceed existing City of Boston and Commonwealth of Massachusetts laws pertaining to the equitable and fair treatment of all fans officials, temporary workers and volunteers.

The Mayor's Office for Immigrant Advancement helps facilitate full and equal participation in all aspects of life by immigrants in Boston. The Office can help with questions about learning English, legal issues, healthcare, and jobs and let residents know about public benefits and housing available to you. The Office also has information on social, government, and financial issues.

The Mayor's Office of Equity and Inclusion stands ready with the network and resources to guide local minority, women, and veteran-owned businesses with contracting opportunities. The Office works with partners in the private sector to secure Boston residents with construction training and employment opportunities. Under this Cabinet, the Boston Residents Jobs Policy (BRJP) office monitors the compliance of developers and contractors on private and public development projects in the City of Boston.

- Disability Awareness and Disability Access – Gillette Stadium and the City Hall Plaza (proposed location of the fan festival) are both designed and operated within applicable specifications to meet or exceed accessibility standards. Accommodation venues (hotels) also must meet certain standards to receive certificates of occupancy obtained by state and/or city regulators.

Boston Soccer 2026 will work with the Mayor's Commission for Persons with Disabilities to develop an educational campaign for hospitality and service providers to understand the potential of welcoming fans with disabilities or limited mobility during the event.

Mayor's Commission for Persons with Disabilities works to increase opportunities for people with disabilities by facilitating full and equal participation in all aspects of life within the City of Boston. This includes reducing architectural, procedural, attitudinal, and communication barriers as well as promoting equity in housing, education, employment, transportation, and civic activities. The Office works toward compliance with Title II of the Americans with Disabilities Act. They also provide information and referral, architectural access review, and advocacy on disability issues.

The Disabilities Commission has established relationships with various disability and transportation agencies at the community, State and Federal levels. As part of its mission, the Commission is experienced in facilitating awareness training and education for public-facing staff. The Commission was heavily involved with the planning and design of the new City Hall Plaza which features considerations for mobility accessibility and inclusivity at the forefront of the design. Within the City-

	<p>run programs, the Commission has utilized their City Hall Plaza and Event Checklist that ensures that City-hosted events and events taking place on City property consider accessibility to constituents with disabilities during the planning process. Some of the assistive resources that are utilized are live captioning/CART, American Sign Language interpretation and written descriptions during events and public outreach.</p> <p>City Hall Plaza Event checklist is available. The Disabilities commission has ongoing collaboration with state agencies. We encourage captions and descriptions in accessible communications.</p> <ul style="list-style-type: none"> • Lost child – Understanding that soccer fans will travel from all over the world and domestically to historic Boston it will be important to prepare to welcome individuals who are not familiar with Boston and for the potential of a lost child scenario occurring within the large crowds traveling throughout the city and region or gathering at soccer events (e.g. Fan Fest) around the city. • Communication (languages) – Although Boston is a very popular international tourist destination the volume of travellers coming to the city and the region in a short period of time will increase the importance of developing efforts throughout a multitude of industries (e.g. transport, hospitality, retail) to enhance communication with our guests. • Signage – Knowing that Boston will welcome soccer fans who speak many different languages, it will be important to review informational signage in the city as it relates to soccer fans ability to maximize their experience. <p>Boston Soccer 2026 will work with municipalities and state agencies to develop an educational campaign to effectively train staff and volunteers in providing great customer service to all soccer fans.</p>
3	<p>Please provide a list of areas where the host city and its stakeholders see opportunities for a lasting positive human rights legacy of the tournament, including for each area of opportunity:</p> <ol style="list-style-type: none"> a) A description of the area of opportunity (e.g. what could be achieved; how would it positively impact on people and the community) b) A description of how the hosting of games is linked to the opportunity (e.g. how can the event be used as a rallying point for such progress) <p>Boston Soccer 2026 believes lasting legacies of hosting matches in Boston will be associated with the growth of the game, particularly in the underserved Boston communities, the promotion of social justice, the combating of systemic racism and, the enhanced communication across all city agencies and within Boston neighbourhoods.</p> <p>Specific to the growth of soccer, Boston Soccer 2026 will leverage pre-existing long standing relationships between the soccer community and various charitable organizations who serve our youth through sports activities. We have a very close relationship with our local MLS club, The New England Revolution who have worked</p>

	<p>extensively to promote and grow soccer in our community. Through that relationship we have already identified and built relationships with several local organizations who champion the accessibility of soccer in our community. By partnering with these organizations, we can ensure that our work will not only have impact in the years leading up to and immediately following the World Cup but for decades to come.</p> <p>We will have 2 main areas of focus related to World Cup legacy in Boston. The building of fields/safe play spaces as well as the enhancement of soccer related programming for at-risk youth in our community.</p> <p>Fields and safe play spaces are a critical component to any legacy for sport in a community. There are many opportunities to improve field conditions in those areas of the most need. One priority will certainly be conversion to artificial surfaces as well as enhanced lighting. In urban areas such as Boston, access to field space can be very limited. By converting fields and adding quality lighting we can ensure that existing fields can handle much higher levels of programming. This will allow both new programs to form as well as allow expansion of existing community programs. Sports courts (i.e. futsal) area also a critical component of an urban soccer strategy. With full sized fields being rather limited, these smaller format surfaces allow for greater expansion of soccer related activity in an urban setting.</p> <p>In terms of soccer programming, we have partnered with several great organizations in our community that are already working to improve the accessibility of sports and in particular soccer to our community. We strongly feel that by partnering with these organizations we can not only impact the next few years of soccer accessibility in our city but build a legacy of increased programming. Our network of partners has been selected to ensure that we are reaching an exhaustive group of those most in need of enhanced accessibility to soccer. Our partner organizations focus on those who have financial, social, mental, and physical challenges that may have prevented access to sport and soccer in the past.</p> <p>Ultimately by hosting the World Cup in Boston we feel strongly that we can focus the greater Boston philanthropic community on our sport and permanently enhancing the access to soccer for all. Boston has a long and proud tradition on philanthropic giving, and we know that the hosting the World Cup will allow us to focus that funding on these important areas. Our plan is to include legacy funding in all our sponsorship packages to ensure a strong connection between our corporate partnerships and our legacy projects.</p>
<p>III. Description of planned measures to address risks and capitalise on opportunities</p>	
<p>4</p>	<p>Please provide a list of planned measures the host city commits to implement to prevent and mitigate risks of adverse impacts in each of the risk areas discussed under point 2, including for each risk area:</p> <ul style="list-style-type: none"> a) The specific measures planned by the host city (e.g. new regulations, mechanisms or programmes) b) Concrete milestones and related time frames for the planned measures

c) Whether and how the host city plans to work with external stakeholders in developing and delivering the measures including for example the type of involvement, the frequency of meetings, provisions to ensure accessibility for disabled people and people with limited mobility

Boston Soccer 2026 plans to establish and implement a thorough communication and education campaign throughout the City of Boston and the region to address the below risk areas that were identified by various City of Boston departments and agencies.

The campaign will include a detailed effort to educate City of Boston and State of Massachusetts agencies about the event, the attendees, the opportunities in serving as a FIFA Host City, the demographics of attendees traveling to the region and the identified risks. Each agency then will be tasked with communicating to its core constituents to expand the reach of the campaign.

The focus will be on the citizens of Boston, and the business, hospitality, accommodation and transport industries so that representatives of each industry are well educated about the opportunities presented to the City of Boston and the region and how best to serve the needs of attendees traveling to support the event.

The campaign will address:

Lost Child

Understanding that soccer fans will travel from all over the world and domestically to historic Boston it will be important to prepare to welcome individuals who are not familiar with Boston and for the potential of a lost child scenario occurring within the large crowds traveling throughout the city and region or gathering at soccer events (e.g. Fan Fest) around the city.

As background, the Commonwealth of Massachusetts mandates that all municipal law enforcement officers, including officers in the City of Boston and Town of Foxborough, and Massachusetts state police must undergo training regarding (i) the legal duties imposed upon law enforcement officers for mandatory reporting of child abuse cases; (ii) the nature and extent of domestic violence and sexual violence, including the physiological and psychological effects of the pattern of domestic violence and sexual violence on victims, including children who witness such abuse; and (iii) the impact of law enforcement intervention on children in domestic violence and sexual violence situations. M.G.L. ch. 116A §(b). We anticipate that local or state police (or both) will be involved in providing public safety services for the competition.

In the event a child is lost, Massachusetts has guidelines in place for the reunification procedures.

The Massachusetts state police maintain a central registry of all lost or missing children, including those missing in the City of Boston and the Town of Foxborough. The central registry includes (i) the name, date of birth, sex, race, height, weight, and eye and hair color of the child; (ii) a recent photograph of the child, if available; (iii) the date and location of the last known contact with the child; and (iv) the category under which the child is reported missing. M.G.L. ch. 22A § 2. The information

available on the central registry may also include may include: (i) the missing child’s identifying marks; (ii) prosthetics or surgical implants; (iii) a photograph; (iv) a description of the missing child’s clothing; (v) items that might be with the missing child; (vi) reasons why the reporting person believes that the child is missing; (vii) circumstances that indicate the disappearance was involuntary; (viii) circumstances that indicate the missing child may be at risk of injury or death; (ix) the means of transportation of the missing person; (x) the missing child’s fingerprints; and (xi) the missing child’s blood type. *Id.* The central registry is maintained and operated by the Massachusetts state police and whenever a report is made to the Massachusetts state police, the state police officer receiving the report is obligated to enter the child’s information into the registry and undertake a search for the child. *Id.* at § 4. If a law enforcement officer in Massachusetts determines that a child has been abducted and that the circumstances of the abduction indicate the child is in serious danger, the Massachusetts state police may activate an AMBER alert plan and must notify broadcast media within the Commonwealth to invite their participation in informing the public about the missing child. M.G.L. ch. 22C, § 71. In the lead up to the competition, event staff will be trained on reporting missing children to the Massachusetts state police to support family reunification.

Gillette Stadium already has an established procedure utilizing security personnel and law enforcement officers in the event of a lost child at any stadium event.

Right to participate in conduct of public affairs

- How is the general public likely to be involved in making decisions about how the City of Boston welcomes visitors from around the world and hosts the tournament?
- What can the City of Boston do to gain meaningful input on how the tournament will be hosted from local communities? Can this process be used on an ongoing basis for wider city-related decisions and issues?
- What does the City of Boston need to do to ensure transparency in contracting and procurement procedures for the tournament?

Status

As a democracy, the Commonwealth of Massachusetts and City of Boston governments are managed by elected officials. Government meetings are open to the public to attend and comment about issues concerning them.

Mitigation steps:

Boston Soccer 2026 will work with The Mayor's Office of Neighborhood Services which has neighborhood-based liasions dedicated to helping residents with city services and sharing important information directly with neighborhoods. The liaisons regularly host community meetings that would be a great vehicle to directly communicate with the residents of each neighborhood.

The Mayor's Office of Equity and Inclusion also will be a resource as it has the network and resources to guide local minority, women, and veteran-owned businesses

with contracting opportunities. The Office works with partners in the private sector to secure Boston residents with construction training and employment opportunities.

Housing rights

- How will an increase in demand for temporary housing and hotels be absorbed by the existing infrastructure in the City?
- Where applicable, where will the additional capacity for housing come from? Where in the city is this likely to be? Which communities are likely to be affected and what can be done to protect communities from any potential negative impacts?
- How will the City's homeless population be impacted by hosting the tournament? What measures can the City put in place to reduce the impact of the tournament on homeless people?

Status

With 54,000 hotel rooms, metropolitan Boston is positioned extremely well to welcome the World Cup fans without needing additional capacity.

Mitigation Steps

To effectively minimize the impact on housing Boston Soccer 2026 and all of its city- and state-wide partners will need to promote the availability of 54,000 hotel rooms throughout metropolitan Boston.

The Mayor's Office of Housing Stability helps residents find and maintain stable, safe, and affordable housing. The Office has information on emergency resources for tenants. The goal is to put residents on the path to housing stability and provide information to tenants and landlords about their rights and responsibilities.

The Department of Neighborhood Development also has a Homelessness Initiative Unit that focuses on providing the unhoused community and ending homelessness.

Workers' rights

- What are the main challenges that workers engaged by the tournament are likely to face?
- Are there likely to be particular issues related to low wages, workers' ability to join unions and bargain collectively, to be treated equally, work in safe and healthy conditions, or not work excessive hours?
- Will there be programmes in place to provide employment to identified marginalised communities?
- Who are the workers that are likely to be affected? What jobs are they doing?

- Are there clauses within contracts that expressly require partners to meet labour law requirements? Are there specific clauses related to the identified issues?
- Are there existing collaborations with trade unions or other entities representing the interests of workers the City could build on? If not, would the development of such engagements or collaborations be beneficial to address risks to workers?
- How can the City make sure that migrant workers (documented or undocumented) working in jobs associated with the tournament are provided with decent working conditions?

Status

The current Massachusetts state minimum wage rate is \$13.50 per hour which is greater than the United States Federal Minimum Wage of \$7.25. The Massachusetts minimum wage applies to most employees in Massachusetts, with limited exceptions including tipped employees, some student workers, and other exempt occupations.

Future increases are as follows: January 1, 2022 \$14.25, and January 1, 2023 \$15.00.

Oxfam, an independent global organization, has consistently named Massachusetts one of the top five states in America in terms of overall workers rights and labor policy. We are proud of our history of strong workers rights and will continue to lead in this are before, during and after the World Cup.

Mitigation Steps

The Mayor's Office for Immigrant Advancement helps facilitate full and equal participation in all aspects of life by immigrants in Boston. The Office can help with questions about learning English, legal issues, healthcare, and jobs and let residents know about public benefits and housing available to you. The Office also has information on social, government, and financial issues.

The Mayor's Office of Equity and Inclusion stands ready with the network and resources to guide local minority, women, and veteran-owned businesses with contracting opportunities. The Office works with partners in the private sector to secure Boston residents with construction training and employment opportunities. Under this Cabinet, the Boston Residents Jobs Policy (BRJP) office monitors the compliance of developers and contractors on private and public development projects in the City of Boston.

Non-discrimination & disability access

- How may hosting the tournament exacerbate risks of discrimination against identified vulnerable or disadvantaged groups?
- What specific measures does the City need to start putting in place to make the tournament a welcoming and inclusive experience for all?
- What measures will be taken to ensure that service providers and customer facing staff and volunteers receive diversity and inclusion training? How can individuals at

risk of discrimination or groups that represent them be involved in the communication, planning and implementation of steps to create an inclusive tournament experience for all?

Status

The National Center for Access to Justice ranks Massachusetts as a top 3 state in their Justice Index. Its index accounts for attorney access, support for self-represented litigants, language access and disability access. We will continue to lead in this space throughout the World Cup.

The Mayor's Office for Immigrant Advancement and the Mayor's Commission for Persons with Disabilities were created to ensure a welcoming environment for all residents and visitors.

The Mayor's Commission for Persons with Disabilities works to increase opportunities for people with disabilities by facilitating full and equal participation in all aspects of life within the City of Boston.

Disability awareness and disability access

- Are stadiums, other supporting infrastructures, transport and services, designed and operated in a manner that is accessible to people with disabilities or people with limited mobility?
- What additional measures could the City take to make sure that the tournament is accessible for people with disabilities or people with limited mobility?
- What measures will be taken to ensure that service providers and customer facing staff provide people with disabilities with a welcoming and inclusive experience (e.g. disability etiquette and awareness training)?

Status

All infrastructure planned for use during the 2026 World Cup is built and meets applicable accessibility codes.

Policygenius recently ranked Massachusetts the #1 state in terms of living with a disability. The National Center for Access to Justice also has Massachusetts as a top 5 state in disability support within the justice system. We are proud of our strong track record on disabled rights and will continue this leadership throughout the World Cup process.

Mitigation Steps

The Mayor's Commission for Persons with Disabilities works to increase opportunities for people with disabilities by facilitating full and equal participation in all aspects of life within the City of Boston. This includes reducing architectural, procedural, attitudinal, and communication barriers as well as promoting equity in housing, education, employment, transportation, and civic activities. The Office works toward compliance with Title II of the Americans with Disabilities Act. They also provide

information and referral, architectural access review, and advocacy on disability issues.

The Disabilities Commission has established relationships with various disability and transportation agencies at the community, State and Federal levels. As part of its mission, the Commission is experienced in facilitating awareness training and education for public-facing staff. The Commission was heavily involved with the planning and design of the new City Hall Plaza which features considerations for mobility accessibility and inclusivity at the forefront of the design. Within the City-run programs, the Commission has utilized their City Hall Plaza and Event Checklist that ensures that City-hosted events and events taking place on City property consider accessibility to constituents with disabilities during the planning process. Some of the assistive resources that are utilized are live captioning/CART, American Sign Language interpretation and written descriptions during events and public outreach.

Land and property rights

- Is there a history of any significant or systematic disputes over land being taken from local people in this City? Is any existing land in the City used for supporting infrastructure (both permanent and temporary) contested by specific communities?
- If so, how can hosting the World Cup help facilitate constructive engagement around disputed or contested land?
- How much land is needed to accommodate infrastructure and facilities to host the games? To what extent is this a temporary or permanent change in use of land? ·
- If so, how can this be acquired or leased and used in a manner that avoids forced evictions or relocation of existing domestic or commercial residents?

Status

There will be no need to obtain additional land to manage and execute the 2026 FIFA World Cup in Boston. Gillette Stadium, the training pitches, the proposed fan festival location, Logan International Airport and all transport routes already are built.

Mitigation Steps

The Mayor's Office of Housing Stability helps residents find and maintain stable, safe, and affordable housing. The Office has information on emergency resources for tenants. The goal is to put residents on the path to housing stability and provide information to tenants and landlords about their rights and responsibilities.

Freedom of movement and travel

- Are there any specific and justifiable restrictions on freedom of speech – for example preventing hate speech - which will be applied at any of the venues to be used or in the city at large?

- What limits do City authorities currently place on large gatherings and protests? How are such events managed?

- Are there measures that the City would need to put in place to effectively respond to concerns of protests and gatherings in the build up to and during the tournament?

Status

The City of Boston created the Boston Human Rights Commission (HRC) to guarantee that all residents are given fair and equal treatment under the law. The Commission receives and investigates complaints regarding discrimination relating to the workplace, housing, credit, education, public accommodations and other areas.

Mitigation Steps

The Mayor's Office will work with the Boston Police Department to ensure safety and security during the tournaments.

Privacy and personal data

- What personal data is likely to be gathered by the City when hosting the World Cup and how will this be kept private and protected? ·

- Are there any gaps in this approach and how can these be addressed?

Status

The Commonwealth of Massachusetts has detailed privacy laws protecting each citizen and visitor. The laws can be found at this [link](#).

Mitigation Steps

Boston Soccer 2026 and its partners will incorporate privacy law messaging into its welcoming campaign for World Cup fans.

Protection for journalists and human rights defenders

- What sorts of measures does the City currently have in place to ensure that human rights defenders and journalists are able to operate without restriction or threat?

- Are there gaps in current practices towards journalists and HRDs that the City needs to improve on or address prior to 2026?

Status

The City of Boston created the Boston Human Rights Commission to guarantee that all residents are given fair and equal treatment under the law. The Commission receives and investigates complaints regarding discrimination relating to the workplace, housing, credit, education, public accommodations and other areas.

Human trafficking and exploitation

- Are the levels of trafficking likely to rise as a result of hosting the tournament? What is the experience with hosting other large events (sporting or other) and are there existing initiatives that are working on this?
- What measures can the City put in place to avoid trafficking risks arising during the World Cup, including through working with the hospitality sector? And how can these measures have a lasting positive legacy on the city?
- Are there steps the City can take in cooperation with neighbouring cities / states / provinces to avoid increased trafficking risks during the World Cup and mitigate any potential trafficking occurring?

Status

The City of Boston created the Collaborative Efforts Against Sexual Exploitation (CEASE) to prevent and address commercial sexual exploitation and human trafficking which is a collaborative initiative between the Mayor's Office of Women's Advancement and the Boston Police Department. The goal is to increase collaboration between City departments and initiatives. The Office also works to build stronger partnerships with survivors, communities, organizations and service providers.

Mitigation Steps

The number of human trafficking and exploitation cases is expected to increase during the World Cup as they have over the years with other large events. In the past the Boston Police Department's Human Trafficking Unit has convened training for hotel management and employees as to how to recognize and report to police prostitution/exploitation activity. With the size of the World Cup more comprehensive and proactive efforts will be needed in the areas of education, training and enforcement in partnership with a wide range of both law enforcement and service provider organizations.

Grievances and access to remedy

- How may affected people and their advocates raise complaints related to breaches of their human rights as a result of tournament activities? Is this considered to be accessible and effective by affected parties and/or their legitimate representatives?
- If not, what additional measures need to be put in place and who should be involved?
- Does your city have clear mechanisms in place for receiving and managing reports of abuse and exploitation of children that will be in place and communicated during the competition?

Status

The City of Boston created the Boston Human Rights Commission to guarantee that all residents are given fair and equal treatment under the law. The Commission receives and investigates complaints regarding discrimination relating to the workplace,

	<p>housing, credit, education, public accommodations and other areas.</p> <p>The Mayor’s Office of Public Safety studies, develops, and puts in place violence intervention and prevention programs and policies.</p> <p>Mitigation Steps Boston Soccer 2026 will work with its partners to publicize on websites and digital applications grievance procedures and access to remedy.</p>
5	<p>Please provide an overview on where and how persons who may be adversely affected with respect to the different risk areas identified may raise concerns with relevant entities and get remedy for impacts they may have suffered</p> <p>The Massachusetts Attorney General's Office can help individuals with consumer and civil rights issues. The Attorney General’s Consumer Advocacy & Response Division (CARD) has been created to answer questions by residents and tourists alike, to refer individuals to a wide network of consumer assistance services or, in some cases, directly assist the individual in resolving the situation.</p> <p>The most common consumer issues include issues specific to immigrants, veterans, homeless and elderly residents. Complaints also can be reported associated with anti-competitive business mergers, price-fixing agreements and other illegal practices.</p> <p>In Massachusetts, consumer complaints may be filed online, by phone, by mail or in person at the Attorney General’s office.</p> <p>A civil rights complaint also can be filed to the Massachusetts Attorney General’s office for those individuals who feel they have been violated in the areas of receiving threats, intimidation, coercion, engaging in a protected activity, housing rights, employment rights, gender and equal pay. Additionally, individuals can file complaints associated with public accommodation (e.g. hotel, restaurant, bar, theater, concert hall, sports stadium, store and other retail establishments).</p> <p>In Massachusetts, civil rights complaints may be filed online, by phone, by mail or in person at the Attorney General’s office.</p> <p>The Boston Soccer 2026 website and event information guides will have clear guidelines and instructions for fans, volunteers and staff on how to receive assistance and guidance.</p>
6	<p>Please provide a list of planned measures the host city commits to implement to build on opportunities for a positive human rights legacy in each of the areas of opportunity identified under point 3, including for each area of opportunity:</p> <ol style="list-style-type: none"> a) The specific measures planned by the host city b) Whether and how the host city plans to work with external stakeholders in developing and delivering the measures <p>Funding will be a critical component to all these legacy projects that we hope to build. For that reason, all we plan to include legacy project funding in of our sponsorship</p>

packages for Boston Soccer 2026. Boston has a long and proud history of corporate philanthropy so we know our partners will be looking to make community impact while supporting the Boston World Cup efforts. This will allow us to not only have legacy surplus funding from whatever budget is not utilized during the tournament but will give us a working budget to build and complete legacy projects prior to the tournament as well as during the tournament.

Partners

Boston Soccer 2026 has already formed relationships with several community organizations on these initiatives. The organizations below have a great history of expanding the accessibility and impact of soccer in our community and will be great partners in enhancing the human rights legacy of the World Cup. We feel it is critical that we partner with these external agencies to maximize the impact of the World Cup's legacy in Boston.

Boston Scores – Boston Scores is the largest on-site non-profit service Boston Public School children with free after-school programs. These programs focus on Soccer training, poetry and social entrepreneurship helping develop the body, mind, and spirit of our children. A long-standing partner of the New England Revolution, Scores is the premier partner in Boston for soccer programming for at-risk youth. Scores will be a major charitable partner of Boston World Cup 2026.

Boston Center for Youth and Families – Boston Centers for Youth and Families (BCYF) supports children, youth, individuals and families through a wide range of programs and services. BCYF manages 36 facilities including community centers and pools and is the City's largest youth and human services agency. Its mission is to enhance the quality of life for Boston residents by partnering with community center councils, agencies and businesses to support neighborhood needs. BCYF is another organization that has already shown a proclivity towards soccer having partnered many times of the years with The New England Revolution to bring free soccer programming to the youth of Boston. BCYF will be a major partner of Boston Soccer 2026 in helping us reach young people in Boston.

Boys & Girls Clubs of Boston (BGCB) – Since its founding in 1893, BGCB has been helping young people build strong character and realize their full potential as responsible citizens and leaders. BGCB does this by providing a safe haven filled with hope and opportunity, ongoing relationships with caring adults, and life-enhancing programs in six core program areas. The organization serves thousands of young people ages 6-18 in 11 Clubs and through its YouthConnect program in partnership with the Boston Police Department. Another organization that has partnered with The New England Revolution on soccer programming over the years including futsal court building and restoration in addition to free programming. There will be opportunities to partner with them on both soccer futsal court builds as well as programmatic opportunities.

Special Olympics Massachusetts – A long standing organization serving those with intellectual disabilities with sports programming. Another long standing partner of The New England Revolution on soccer programming through their Unified Soccer Team. This Unified Soccer team combines soccer players with and without intellectual disabilities playing as representatives of the Revolution against other MLS competition.

	<p>We see Special Olympics MA as a great partner for Boston Soccer 2026 in enhancing the accessibility of soccer to all people.</p> <p><u>Massachusetts Youth Soccer TOPSoccer</u> – Another soccer program serving those with intellectual disabilities in conjunction with the official soccer organizing body within the state of Massachusetts. We expect heavy involvement within our local organization from Massachusetts Youth Soccer inclusive of the TOPSoccer program as we work to provide soccer access to all.</p> <p><u>Boston Brakers</u> – Local organization providing power wheelchair soccer programs. The Brakers play competitively and would be a great organization to partner with on soccer inclusivity.</p> <p><u>Impact Areas</u></p> <p><u>Legacy Fields</u></p> <p>We are already in advanced discussions to participate in a soccer field build project in Boston. While not public knowledge yet, a major donor (connected to Boston Soccer 2026) is partnering with the City of Boston to rebuild a soccer field this year. This is the first of many projects like this that we expect to champion both leading into the World Cup and after the event. This first project is in a Boston public park and includes a full-size artificial turf field with lights.</p> <p>In addition to other full size field projects in city parks, we will also build a series of sports courts for futsal or other small sided hard-court soccer usage. These can also be built on the property of Boston City parks but are also good matches for other community organizations that do not have much space. Our partners such as Boston Scores, Boston Centers for Youth and families and Boys & Girls Club are great matches for these smaller format projects.</p> <p><u>Soccer Programming</u></p> <p>In addition to fields and courts, we know that programming is critical to making soccer more accessible to all Bostonians. That is why in addition to organizations that could utilize fields and courts we have already started working with a number of charitable organizations that focus on providing programs to at-risk young people. Boston Scores, Boston Centers for Youth and Families, Boys & Girls Clubs, Special Olympics Massachusetts, TOPSoccer and Boston Brakers are all great partners who are working in this space. Our goal will be to provide legacy funding so that these organizations can permanently increase the amount of programming specifically focused on soccer to grow the sport and ensure it is accessible to all.</p>
<p>IV. Stakeholder engagement plan</p>	
<p>7</p>	<p>Please describe how the host city plans and commits to integrate external stakeholders in the preparation and delivery of the tournament with respect to human rights-related aspects and indicate whether this plan has been discussed with and is supported by such external stakeholders</p>

Boston Soccer 2026 plans to work with the City of Boston and Commonwealth of Massachusetts, and their various agencies, along with the extended group of Associations and organizations identified below to implement an aggressive educational campaign to engage external stakeholders that will be vital to presenting Boston and Massachusetts to the world as soccer fans travel to and enjoy the regional community.

The educational campaign will provide a two-way dialogue to identify opportunities for engagement and the resources and assets needed by each industry to provide the best possible experience for its constituents and world soccer fans. The campaign includes presentations to the directors of each agency, regular meetings with Association memberships, monthly newsletters, and the use of social media influencers in promoting information messaging to each industry. This campaign, which was initiated in 2019, will continuously disseminate information about the event, identified issues and risks and mitigation efforts for each agency and industry to implement.

The following is a list of stakeholders that will be engaged in this campaign:

Associations

[Massachusetts Restaurant Association](#)

[Massachusetts Lodging Association](#)

[Greater Boston Chamber of Commerce](#)

[Greater Boston Convention & Visitors Bureau](#)

[Greater Boston Concierge Association](#)

[New England Society of Convention & Visitors Bureaus](#)

[Association of Independent Colleges and Universities of Massachusetts](#)

[International Lodging Safety and Security Association – Boston Chapter](#)

Commonwealth of Massachusetts agencies, to include:

[Office of the Child Advocate \(“OCA”\)](#)

[Department of Children and Families \(“DCF”\)](#)

[Statewide Youth Advisory Council](#)

[Department of Parks and Recreation \(DCR\)](#)

[Employers Against Sex Trafficking \(EAST\)](#)

[Help for Homeless People](#)

[Department of Environmental Protection](#)

City of Boston agencies to include:

[Mayor’s Youth Council](#)

[Boston Center for Youth and Families](#)

[Department of Neighborhood Development](#)

[Boston Police Department](#)

Boston Police Department’s Human Trafficking Unit

Boston Fire Department

[Boston Housing Authority](#)

Boston Parks Department

Mayor's Office of Neighborhood Services
Mayor's Office of Equity and Inclusion
Mayor's Office of Housing Stability
Mayor's Office for Immigrant Advancement
Mayor's Office of Equity and Inclusion
Mayor's Commission for Persons with Disabilities
City of Boston Office of Police Accountability and Transparency
Boston Human Rights Commission
Mayor's Office of Women's Advancement
Mayor's Office of Public Safety

Town of Foxborough agencies to include:

[Child Sexual Abuse Awareness Committee](#)

[Foxborough Police Department](#)

[Foxborough Board of Selectmen](#)

Chambers of Commerce

There are 79 individual chambers of commerce throughout Massachusetts

Regional Tourism Councils

There are 16 regional tourism councils throughout Massachusetts representing the hospitality, transport industries.